From Rick's POV

Rick signed up to be a visitor of the Samsung Lab. The entrance is a sliding glass door like a portal to another world. Rick stepped forward. As he did so, the portal opened, and a voice said something with no expression.

"Welcome, visitor."

Rick jumped backwards in shock, barely having his footing before he fell on the ground, and he almost spilled his coffee and stained his leather jacket.

"Yikes!" cried Rick.

From the Lab Manager's POV

The Lab Manager, Dr Park, was watching Rick fall backwards from a security camera. He told the Secretary of Samsung to call the cleaning staff after the visitor leaves. As Dr Park was looking through the visitor list on his computer, Dr Park realised that the visitor was Rick. Dr Park can tell that Rick didn't know the etiquette in this lab.

"We should have planned an orientation session," Dr Park muttered.

From the Technician's POV

The technician, Sam Sung, was standing next to a fridge with a smartphone display.

"Our visitor is absolutely bewildered after each encounter with a piece of our advanced technology," he thought.

From Rick's POV

The next piece of technology Rick came to was the fridge with a smartphone display that Sam Sung was standing next to.

"Hello? Can you hear me?" Rick said with doubt and anxiety.

From the Technician's POV

"This is not how you talk to this fridge," explained Sam Sung. "You say, 'Hey Fridgebot!"

"Is this fridge called 'Fridgebot'?" Rick asked.

"Yes," replied the technician. "Or more precisely, the Samsung Fridgebot Alpha 1.2."

"Well, what does it do?"

"It can do all sorts of things a phone can. It even has artificial intelligence!"

"Awesome!"

From Rick's POV

"Hey Fridgebot!" Rick exclaimed.

"How can I help you?" Fridgebot replied back.

"I sense that you are hungry, and you are lacking in Vitamin C. May I add fresh vegetables to your shopping list?"

"You sound like my mother! Always asking me to eat vegetables!"

From the Lab Manager's POV

"Rick discovered a software bug in Fridgebot; it can't stand roasts!" he thought.

Dr Park saw Rick talking to the cleaner's vacuum cleaner.

"Perhaps we should hire him as a product tester," he muttered.

From Rick's POV

Rick spilled his coffee after the vacuum cleaner. He refilled his coffee mug with perfectly brewed coffee made by a robot.

"You know, "I reckon I get it now. All this fancy tech isn't just for showing; it's about making life easier."

He watched as the vacuum cleaner quietly cleaned up his earlier mess.

From the Lab Manager's POV

"You are right: technology is supposed to make life easier. Let's say you came home from work. The thermostat is turned on and dinner is ready without lifting a finger," Dr Park said calmly.