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Learning Objectives

Master email structure: subject line, greeting, body, conclusion, sign-off

Switch between formal and informal tones appropriately

Apply concise persuasive writing techniques

Develop clarity, brevity, and persuasive language skills

The Neglected Playground Your school's playground has fallen into a state of disrepair. The once vibrant play area is now characterized by:

Today's Scenario

• Rusty, damaged equipment that poses safety hazards

• Cracked concrete surfaces with puddles forming after rain • Faded line markings for sports and games

- Limited shade during hot summer days • Inadequate seating areas for students
- You will need to write two emails:
- 1. **Formal Email:** To the school principal advocating for playground improvements 2. Informal Email: To fellow students to gather support for a playground renovation campaign

Purpose

Email Structure

Captures attention and summarizes content

Component

Subject Line

Greeting	Establishes tone and relationship	Formal: "Dear [Title + Last Name]," Informal: "Hi [First Name],"
Introduction	States purpose clearly and hooks reader	1-2 sentences that get straight to the point
Body	Presents arguments and evidence	Keep paragraphs short (2-3 sentences) Use bullet points for clarity
Conclusion	Summarizes and calls for action	Clear request with specific next steps
Sign-off	Closes professionally and identifies sender	Formal: "Yours sincerely/faithfully," Informal: "Thanks," "Best,"
Formal vs. Informal Tone		
Formal Tone		Informal Tone

Tips

Keep it concise (5-8 words), specific, and compelling

Can use contractions (can't, don't, we're)

• May use more conversational language

Can show more personality and emotion

Use when: Writing to friends, classmates, or in casual contexts

Address recipient by first name

May use some colloquialisms

Can be more direct and casual

Simpler vocabulary is acceptable

Maintain professional distance

 Include proper salutations and closings Avoid slang, idioms, and emoticons

Use complete sentences and proper grammar

Avoid contractions (use "cannot" not "can't")

• Use more sophisticated vocabulary

Address recipient by title (Mr./Ms./Dr.)

- Use when: Writing to authorities, officials, teachers, or in professional contexts
- **Important Note on Register Shifting** Register shifting is the ability to adjust your language formality based on your audience. This is a crucial skill for the NSW
- Selective Test, as questions may ask you to write for different audiences.

1. Strong Subject Lines

Immediate Action"

3. Strategic Emotive Language

5. Bullet Points and Lists

Example:

Capture attention immediately with compelling, specific subject lines. Weak: "Playground Issue" Three students were injured last month (evidence). This

Strong: "Urgent: Unsafe Playground Conditions Require

Concise Persuasive Writing Techniques for Emails

Use carefully chosen emotional words to create impact without overwriting. **Example:** "Distressed students yearn for a safe place to play."

Break down complex arguments into scannable points.

Our playground needs improvements because it:

Poses significant safety hazards

Limits physical activity options

Detracts from school pride

To: principal@schoolname.edu

Dear Principal Henderson,

Yours sincerely, [Your Name]

imagery

Hey everyone!

need:

happen!

Thanks heaps, [Your Name]

[Your Email Address]

Year [X] Student Representative

Analysis of Formal Email Techniques

Exemplar: Formal Persuasive Email

Subject: Urgent Safety Concerns: School Playground Renovation Request

forming across the basketball court, rendering it unusable for days afterward.

damaged slide. The uneven concrete has caused multiple tripping incidents.

movement, potentially affecting classroom focus and academic performance.

than a safe, engaging environment that supports both physical and intellectual development.

2. Fact-Evidence-Impact Structure Present a fact, provide evidence, then explain the impact. **Example:** "The playground equipment is dangerous (fact).

4. Precise Descriptive Language

Use vivid descriptions that help readers visualize the issue. **Example:** "The jagged metal edges of the slide glint menacingly in the sun." 6. Clear Call to Action

State exactly what you want the recipient to do.

Example: "Please schedule a meeting with the student

council by Friday to discuss renovation options and

poses ongoing safety risks to all students (impact)."

budget allocation."

I am writing to express my profound concern regarding the deteriorating condition of our school playground and to respectfully request immediate renovations to address serious safety issues affecting student wellbeing.

This situation presents three critical concerns: • Student Safety: Last week alone, two Year 4 students sustained minor injuries from the protruding metal edges of the

place of joy and development, not fear and avoidance.

• Development of a comprehensive renovation plan by term's end

• A meeting with student representatives to gather input on improvements

• **Evidence:** Specific examples of injuries, research data from credible source

I respectfully propose: • An immediate safety assessment of all playground equipment • Repairs to the most hazardous areas within the next two weeks

Our once vibrant playground has transformed into a hazardous landscape of jagged metal protrusions and crumbling

concrete surfaces. The swing set chains have rusted to the point where they screech painfully with each movement, while the splintered wooden benches have become unusable. During yesterday's brief rainfall, I observed ankle-deep puddles

• Mental Wellbeing: Students now view break times with anxiety rather than anticipation. The playground should be a

• Educational Impact: Physical activity is crucial for cognitive development. The uninviting, barren play space discourages

Research by the Australian Institute of Sport indicates that schools with well-maintained play facilities see 28% higher rates of physical activity among students and report fewer behavioral issues in the classroom. Our school deserves nothing less

far outweighs the investment needed for these improvements. Our P&C has already expressed willingness to assist with fundraising initiatives. Thank you for your consideration of this urgent matter. I would greatly appreciate the opportunity to discuss this further at your earliest convenience.

I understand that budget constraints are a reality; however, the potential cost of student injury – both human and financial –

• Tone: Respectful but firm, professional, well-reasoned • **Call to Action:** Specific requests with timeline suggestions

Have you seen the sorry state of our playground lately? It's gone from awesome to awful, and I think it's time we did

• **Descriptive Language:** "jagged metal protrusions," "ankle-deep puddles," "splintered wooden benches" - creates vivid

• **Emotive Language:** "profound concern," "fear," "anxiety" - conveys urgency without being melodramatic

• Structure: Clear introduction, problem description, impact analysis, solution proposal, conclusion

something about it! Remember when the playground used to be the highlight of our day? Now it's more like a ghost town with rusty metal skeletons where fun equipment used to be. The basketball court has more craters than the moon, and those massive puddles that stick around for days after rain are basically small lakes now! I watched poor Jake from Year 3 slip and fall hard

To: studentcouncil@schoolname.edu

Exemplar: Informal Persuasive Email

Subject: 🚨 Our Playground is Falling Apart - Let's Fix It Together! 🚨

yesterday when he tried to play four-square on the slick, uneven surface.

• Staying safe - those metal edges on the slide are sharp enough to tear clothing!

• Having pride in our school - what do visitors think when they see our sad, neglected playground?

• Getting exercise - who wants to run around on cracked concrete that feels like a mini obstacle course?

Here's where you come in! I'm putting together a group to approach Principal Henderson about fixing our playground. We

If you're in, reply to this email by Friday. We're meeting in Room 12 at lunch next Monday to get organized. Let's make this

This isn't just about having fun (though that matters too!). It's about:

4. Volunteers to help with a petition and maybe some fundraising Can you imagine having a playground with smooth surfaces for ball games, sturdy equipment that doesn't wobble scarily when you use it, and maybe even some shaded areas so we don't all bake like cookies in summer?

1. Photos of the worst areas (got a smartphone? snap some pics!)

2. Stories about near-misses or accidents you've seen 3. Ideas for what a dream playground would include

The kid who's tired of tetanus-risk tetherball 😉

sentences with multiple clauses

Before and After Examples:

✓ After (Clear & Concise):

Practice Activities

Safety concerns

Hopes for improvement

X Before (Unclear & Wordy):

makes sense

conditions.

• **Specific language** - Choose precise words over vague

• Logical organization - Arrange ideas in a sequence that

Analysis of Informal Email Techniques • **Emotive Language:** "sorry state," "awful," "highlight" - conversational but impactful • **Descriptive Language:** "ghost town," "rusty metal skeletons," "craters than the moon" - vivid imagery with some humor • Relatable Examples: Specific incident with "Jake from Year 3" creates immediacy

Brevity Techniques Clarity Techniques One idea per paragraph - Keep paragraphs focused on a single point • **Topic sentences** - Begin paragraphs with a clear statement of the main idea • **Simple sentence structure** - Avoid overly complex

that are really concerning to me and many other students who attend the school and use the playground facilities

Our aging playground has dangerous equipment and damaged surfaces that concern many students. These hazards

during our break times and lunch periods, which is causing us to feel very upset and worried about the safety

have created anxiety during break times and limit our recreational opportunities.

1. "Playground Email" →? 2. "Help Needed" → ? 3. "School Facilities" → ?

Activity 2: Emotive Language Bank

Create a collection of emotive words related to:

Student feelings about the playground

• What do you see? (Visual details)

Transform these weak subject lines into compelling ones:

Activity 1: Subject Line Power-Up

• What do you hear? (Sound descriptions) • What do you feel? (Tactile sensations) • What do you smell? (Olfactory details) • What might you taste? (Perhaps dust in the air)

Activity 3: Descriptive Paragraph Challenge

Write a single paragraph describing the playground that engages all five senses:

1. Formal: "I respectfully request your immediate attention to this matter."

Assessment Criteria

Informal: ?

Formal: ?

Informal: ?

- All components present and perfectly formatted Perfectly matched tone for Register **Appropriateness** audience
- Compelling arguments with strong **Persuasive Impact** emotive and descriptive language

• **Tone:** Energetic, conversational, uses contractions and casual phrases • **Call to Action:** Clear, specific requests with exact meeting details • **Format:** Short paragraphs, lists, emoji use (appropriate for informal communication) **Writing Skill Focus: Clarity & Brevity**

Activity 4: Register Shifting Practice Rewrite these sentences to shift between formal and informal registers:

2. **Informal:** "The playground is a total disaster zone!"

- Excellent (5) Criteria **Email Structure**
- Exceptionally clear and concise **Clarity & Brevity** writing Perfect grammar, spelling, and **Language Control**

punctuation

1. Formal Email to Principal: Request playground renovations using formal tone, persuasive evidence, and emotive/descriptive language. 2. **Informal Email to Fellow Students:** Gather support for your playground improvement campaign using informal tone while maintaining persuasive impact.

Homework Assignment

Your Task

Requirements: • Include all email components (subject line through sign-off) • Use at least 5 examples of emotive language in each email • Include at least 5 examples of descriptive language in each email

• Maintain appropriate register for each audience

Write **both** emails for the playground scenario:

- Eliminate redundancy Remove repeated information • **Cut unnecessary words** - "The fact that" → "Because" • Use active voice - "The principal approved the plan" vs "The plan was approved by the principal" • Choose strong verbs - "Consider" instead of "Take into consideration" • **Use bullet points** for lists The playground that we have at our school, which has been in existence for many years, has lots of problems and issues
- 3. **Formal:** "The deteriorating conditions pose significant safety hazards." Satisfactory (3) Needs Improvement (1)

Missing key components or

major formatting problems

Weak arguments with little

Inappropriate tone for

intended audience

Most components present

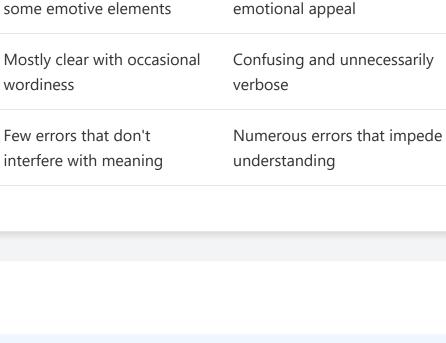
with minor formatting issues

Generally appropriate tone

Reasonable arguments with

with occasional slips

wordiness



Keep formal email to 500-600 words • Keep informal email to 500-600 words

Remember:

- **Key Takeaways**
 - Email structure is crucial for clarity and professionalism • Match your tone (formal/informal) to your audience • Emotive and descriptive language can be powerful even in brief communications • Clarity and brevity are especially important in email formats
 - A specific, actionable conclusion increases your persuasive impact **Next Session: Advanced Persuasive Email Writing**

We'll explore more sophisticated email strategies including audience segmentation and advanced persuasive techniques!