Dear Disappointed Customer,

We are very sorry that you didn’t appreciate our service. We heard that you ordered something else that is not what you got. If you want a full refund, please ask us and go for it. If you want to

ask something else, please tell us.

But instead of having a refund, you can always try to use your items as well. For example, you can do craft, or just leave it to the side until you really really need it. Although if you never think it will come to hand, then you can have a full refund.

We are always willing to help the people that come to our company. We would love for you to keep your trust in our company, because we care for all our customers. Our company loves all our customers, so if you’re considering your loyalty for this company, please continue because we will promise to never do that again. We will make sure you like our service and deliveries, too. We will try to make everything perfect for you.

Although we said that everything will be perfect, we can’t help with the delays. We also appreciate everyone that uses our service, so then you might still experience a few delays. But don’t you worry! The delays are only a few hours to 5 days. If you really need the product, then tell us and we will try to make the shipping faster.

When you order, you might’ve also ordered the wrong items, so always double check your order before you submit it. It can always happen, everyone makes mistakes. You can always click on the item that is one away from the product you wanted, and then accidentally ordering it. So always make sure you double check your order, making sure that it is what you want.

Also, it may not be us, maybe someone might’ve given the wrong address and maybe you will get your order later. It is definitely possible for that to happen. Like I said, everyone makes mistakes so nothing can be absolutely perfect. The person that might’ve done this either did this on purpose or accidentally. Next time, be sure that you check on the package that the items that you want are on the package and that it is the correct name or address, if not,then you can always return the package back to us.

Yours sincerely, Harrington’s