

To: The School Board

Greetings School Board,

I am writing this to tell you about a serious problem going on in our school. Lately I have seen that a new system has been introduced to improve our school. But, it is currently making problems that are affecting students, teachers, and staff in bad ways.

Specifically, the system relies on algorithms and classroom rolls to mark attendance. But there have been faulty scanners that have resulted in students being incorrectly marked absent or present. For example, students who arrive on time but experience a malfunctioning scanner are recording them as absent, even when physically present and participating in class. Teachers report spending lots of time correcting the attendance, only to see those corrections are denied by the system.

The impact of these errors are very inconvenient. Students have confessed frustration over attendance records that show them being absent on a day they were present, and teachers are facing additional work that makes it harder to teach their students effectively. Families are also being affected when notifications report absences of their child at school, diminishing their trust in the school. These outcomes are the opposite to your goals of making the school a better place for us students and our amazing staff team at our school.

The new system has also been playing with all electrical devices that we possess in our school. The air conditioner has been heating up the room when the temperature is already above 30 degrees celsius. The room's electronic board has been switching on and off whilst we learn. Our lights are turning off and on at random moments. This has been causing a massive headache for our students and our teachers.

I understand the board's intention to make the school operations simpler. But, the current system needs immediate attention to its problems. I urge the school board to consider fixing the system's errors.